



Transmission Improvement Project

Oncor is proud to be your neighbor with property located adjacent to the Dallas North Toll Road near Quincy Lane. Our property is used for the purpose of delivering electric service to this area. We have maintained the transmission equipment located along the Dallas North Toll Road for more than fifty years. However, as our city continues to grow and improve, it is Oncor's responsibility and commitment to ensure the equipment, necessary to deliver safe and reliable service, is also improved and capable of meeting the growing needs of the communities we serve.

In keeping with our commitment, Oncor is preparing to upgrade the existing transmission line from Preston Rd. to Northaven Rd. This will include the section of line located near the Melshire Estates community. This is a significant undertaking and will involve several phases, including;

Phase I – Contractors will remove existing trees located on Oncor property in preparation for the new equipment. *Begins the week of October 22nd – for about two weeks weather permitting.*

Phase II - New monopoles will be installed in approximately the same locations Construction *begins in January 2019*

Phase III - Crews will remove existing lattice towers via crane and/or helicopter

Phase IV – New transmission line will be pulled in and energized

Phase V - Clean up and close project.

This project is scheduled to be complete by June of 2019. However, the work in your area won't occur everyday as the construction will be conducted in stages.

While most people appreciate reliable electric service, we have found it is often the process involved with delivering such service can cause some frustration for customers. We recognize the inconvenience associated with this project and are committed to doing our best to minimize it as much as possible.

Communication is key, and Oncor will continue providing project updates as we move forward in order to keep our neighbors informed and respond to any questions or concerns you may have.

For additional project information, please refer to the Frequently Asked Question (FAQ) sheet or contact me directly via phone or email. As your Oncor Representative I remain available to assist you.

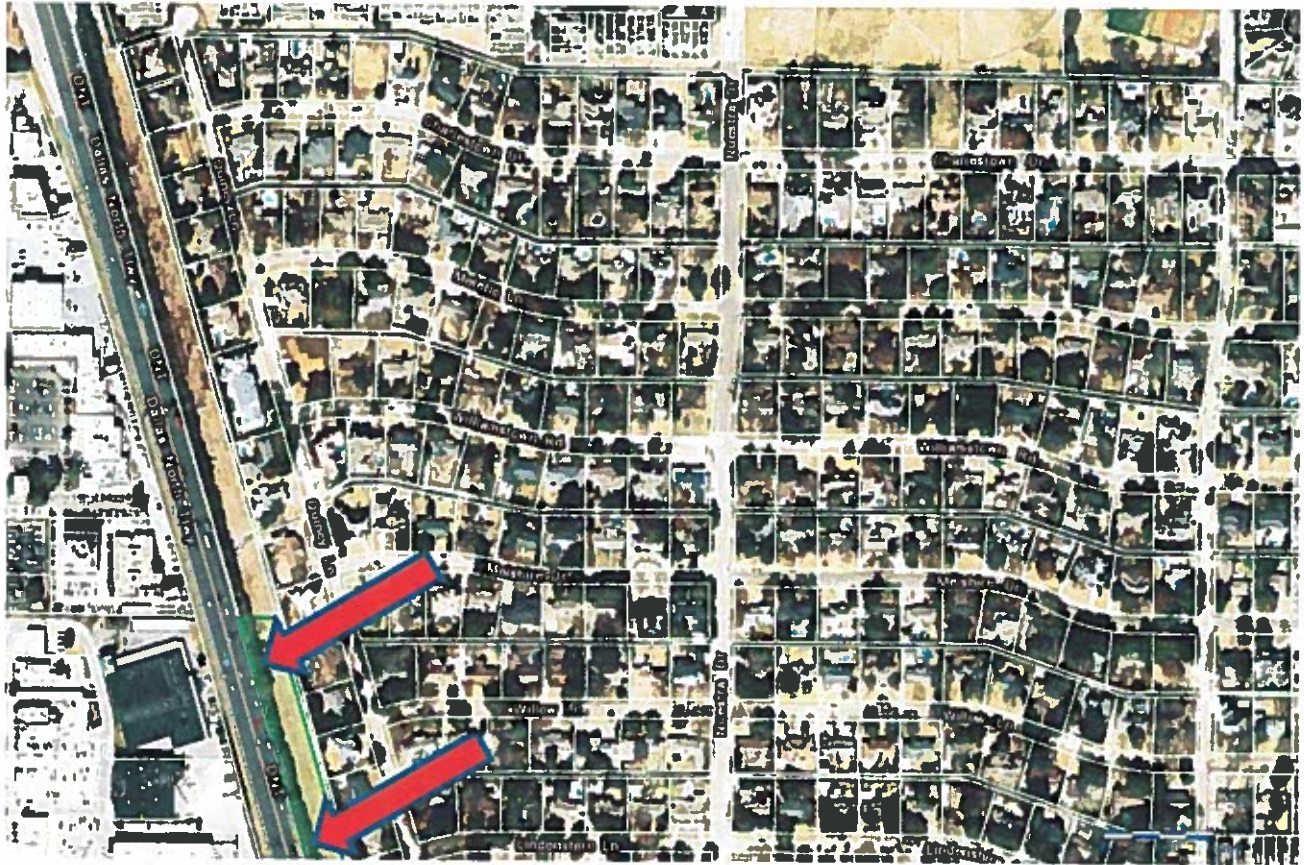
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Transmission Improvement Project **FREQUENTLY ASKED QUESTIONS**

1. Where is the specific area of our community that this project will impact?

The vegetation management activity will begin near Forest to Harvest Hill along the Dallas North Toll Road. (See Google map below)



2. Why must Oncor remove the trees?

Oncor can not conduct this project with the existing trees in our transmission Right of Way (ROW). In order to get the large equipment in the area, safely remove the existing towers, and set the new monopoles, it is necessary to remove the trees.

3. How many trees will be removed?

It will be necessary to remove all of the trees currently under the high voltage lines along the Dallas North Toll Road from Forest to Harvest Hill. Oncor doesn't permit trees within our transmission ROW, as this can be a risk to safety and service reliability.



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4. Will Oncor replace the trees removed?

No. Oncor will not plant trees in the transmission ROW for reasons stated in question #3, however we have formed a Stakeholder Committee, consisting of representatives from Melshire Estates, the City of Dallas, NTTA and Oncor. Once the trees are removed, the committee will be charged with developing a plan to address the existing space, including noise and environmental impact.

5. As residents do we have a say in this matter?

As a regulated utility, Oncor is responsible for maintaining the electric lines and goes through an extensive process to ensure each project complies with local, state and federal requirements. As a community partner, we do our best to minimize any negative impacts these requirements may have on the community. While customer options related to the project design are limited; Oncor hopes the Stakeholder Committee will provide community input and help direct how we address the project impact concerns moving forward.

6. How will I receive project updates?

Oncor will work closely with the District 13 city council office and Melshire Home Owner's Association to disseminate project information, as well as provide mailouts to the impacted area.

7. What will the new transmission towers look like?

The basic design will be one single tall steel pole (See picture below); the style of the arms that will hold the conductor can vary depending on numerous factors.





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FREQUENTLY ASKED QUESTIONS

8. Will I lose electric service during this project?

No. We don't anticipate a need to interrupt the electric service for this project, however some customers may notice a brief blink during Phase IV.

9. Was NTTA given rights to the property for the purposes of building a wall and landscaping?

In 1967 Oncor granted an easement to the then Turnpike Authority (North Texas Toll Authority) for the purpose of constructing the expansion to the Toll Road and maintaining it for driver access. Vegetation on this property wasn't authorized by Oncor.

Oncor will update the FAQ's Sheet periodically as deemed necessary. You may email questions to dhobbs@ufsrw.com

Thank you

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